

Urban Dance Camp T&Cs

By booking, you agree to our T&Cs below:

Drop off/collection:

- Please drop off your child off at the studio on time
- Please collect your child from outside the studio on time unless you have provided consent via the form for them to walk home alone. A late fee does apply (see below)
- If anyone other than the usual adult will be collecting your child please let us know in advance or at drop off

Camp guidelines:

- Please arrive on time. We begin with icebreakers and team work activities to help the children form friendships, we would hate for them to miss this!
- Please bring a bottle of water and a notebook can be handy too
- Please pack a healthy, nut free lunch and snacks to fuel them for the day. We have a snack break mid morning and a lunch break
- They might want to pack a book, or a ball for outdoor time at lunch
- For the waterfight, water pistols etc are allowed!
- Please pack a cap, sun cream, etc in case we go outside
- A rain jacket could come in handy – it is England!

Behaviour:

- In order for every student to learn and have an enjoyable experience, we do have a behaviour policy in place. Students are encouraged to try their best, follow instructions, and display kindness and respect
- If a child displays challenging behaviour which is disruptive or unsafe and impacting other children and staff, we will address it with them first, then if it continues, parents. We will aim to work together with you and your child to improve/resolve it. If, after attempting various ways to do this, the challenging behaviour continues, sadly we will need to ask the child to leave if it is disrupting others who want to learn
- Devices/phones must be switched off/on silent at all times and in your child's bag/jacket. If, in an emergency you need to contact your child you can phone Elevate Arts on 07713729166

Attire:

- Please ensure your child wears trainers and suitable attire (sportswear only, no skirts/dresses/denim)
- Long hair should be tied back
- Jewellery should be removed
- Incorrect attire may result in your child being asked to sit and watch for their own safety and the safety of others

Sickness:

If your child/teen is ill (vomiting and/or diarrhoea) please do not bring/send them in to camp for 48 hours. A cold is fine though.

Communication:

- After booking you will be added to our WhatsApp group for camp. You can of course opt out of this, however this is where all important communications about camp will take place before, and during that week, including what is needed for each day
- After booking, you will be added to our mailing list. You can opt out at any time
- It is parents' responsibility to update us with contact/medical information if anything changes e.g. you move home, child gets injured, or photo permission changes
- If a parent has an issue or concern with a member of staff or another parent, we have a formal complaints procedure, if you require this please email info@elevateartsuk.co.uk

Payments and refunds:

- Payments are due upon booking to secure your child's space
- Payment is via Stripe
- If your child can no longer participate due to an injury, let us know and we can issue a refund (doctors note/proof will be required)
- Refunds will not be issued for any other reasons (change of plans, general sickness, behaviour issues resulting in being asked to leave, etc)
- If, for any reason Elevate Arts needs to cancel however, a full refund will be issued to you

Cancellations:

- Should you need to cancel please let us know. No refunds will be given for cancellations however you can transfer your child's place to another child you know will enjoy the camp. Just let us know as we will require a new booking form for them. You would be responsible for sorting out payment with that parent.

Late collection fee:

- We allow 10 minutes for late collection. After this a £10 fee will be incurred with an additional £1 for every minute past that 10 minute window. This will need to be paid before the child attends the following day. If on the last day, you will be invoiced and will be required to make a bank transfer. This is to ensure staff are paid for their time and the extra venue hire is covered

Early drop off:

- If you require early drop off, this is possible for an additional fee of £50 for the week
- Early drop off is between 8-8:45am
- Please ensure your child has something calm to do – a book, homework, drawing, card game, etc
- Please ensure they eat breakfast or pack them a healthy breakfast to eat as they wait for camp to start

Disclaimer:

I understand that there are potential risks of physical injury (Sprains, bruises, etc) associated with the activity of dance and precautionary measures are put in place by Elevate Arts to help minimise risks, including advising parents on the correct footwear and clothing, leading specific warm ups, delivering class content suitable for the physical ability of the children and staff being first aid trained. I hereby release Elevate Arts, its teachers, volunteers and venues from damage, or personal injury associated with participation in the dance activity in which I have registered.

Our full policies and procedures are available upon request, email info@elevateartsuk.co.uk